

PATENT  
Customer No. 22,852  
Attorney Docket No. 09952.0060

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	)	
	)	
Gianluca Cangini, et al.	)	Group Art Unit: 2437
	)	
Application No. 10/582,848	)	
	)	Examiner: Williams, Jeffery L.
Filed: June 14, 2006	)	
	)	
For: METHOD AND APPARATUS FOR	)	Confirmation No. 6954
MONITORING OPERATION OF	)	
PROCESSING SYSTEMS, RELATED	)	
NETWORK AND COMPUTER	)	
PROGRAM PRODUCT THEREFOR	)	

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450  
Sir:

**AMENDMENT**

In reply to the Office Action mailed January 7, 2009, with a period for response  
extending through April 7, 2009, please amend the above-identified application as follows:

**Amendments to the Claims** begins on page 2 of this paper.

**Remarks** begin on page 10 of this paper.